Question 3

Redditch Shopmobility Survey 2023

On average, how often do you use the Redditch Shopmobility Service?			
Answer Choice		Response Percent	Response Total
1	Daily	1.7%	1
2	Weekly	52.5%	31
3	Monthly	16.9%	10
4	Occasionally	20.3%	12
5	Never	8.5%	5
Comments:		12	
		answered	59
		skipped	24

Comments:

I don't go out as much as I used to

Too far away from bus station.

Would like to see it more accessible to the other car parks as no idea 🙉 about where it is based?

To do my banking, use the library and to do some shopping.

Sometimes more than once a week

Not now due to owning my own power chair - if you require a mobility product to shop how do you get to the Town Centre now that one of the two taxi services for disabled people have ceased to exist. So it is more difficult for disabled people more than ever - it is never understood that disability costs!

MIGHT USE IT MORE OFTEN IF LESS COSTLY AND SCOOTERS WERE MORE RELIABLE

VERY GOOD AND HELPFUL SERVICE

I DO USE THE REDDITCH MOBILITY SERVICE MORE THAN MONTHLY

WOULD OF BEEN HOUSEBOUND IF NO SHOPMOBILITY.

MAYBE TWICE A WEEK IF I NEED TO.

Mostly every 2 weeks; occasionally once a week

